



**Haringey Council**

<b>Report for:</b>	Health & Wellbeing Board 7 January 2014	<b>Item number</b>	
--------------------	--	--------------------	--

<b>Title:</b>	Haringey Adult Social Care Local Account 2012/13
---------------	--

<b>Report authorised by:</b>	Mun Thong Phung Director of Adult & Housing Services
------------------------------	---

<b>Lead Officer:</b>	Beverley Tarka Acting Deputy Director of Adult & Community Services
----------------------	--

<b>Ward(s) affected:</b> All	<b>Report for Non Key Decision:</b> Non key decision
---------------------------------	---

## 1. Describe the issue under consideration

The Department of Health (DH) suggests, that all councils with social care responsibilities produce an accessible Local Account annually, to describe local successes, challenges and priorities in performance in adult social care.

## 2. Cabinet Member Introduction

I am very proud of Haringey's Third Local Account as it provides an important opportunity to demonstrate to Haringey residents what we do and what we have achieved across adult social care in 2012/13. Enabling people at risk and their carers to have the right care, when they need it so they can live in their own home safely and independently is central to what we do. Some of our services are provided in conjunction with, the community and voluntary sector and we are committed to integrated working to develop services that reflect local demand.



**Haringey Council**

### 3. Recommendation

The Health and Wellbeing Board note the content of Haringey's Adult Social Care Local Account attached in Appendix 1.

### 4. Background information

This Local Account is aimed to reflect 2012/13 and we have produced an Easy Read version and a Summary document, to increase accessibility to all residents.

In line with Association of Directors of Adult Social Services (ADASS) recommendations, our Local Account includes the following information:

- Outcomes achieved for citizens and consumers;
- Feedback from users of our service; and
- Improvement priorities

Our 2012/13 Local Account is structured around our service provision whilst still incorporating the Adult Social Care Outcomes Framework ([ASCOF](#)). This allows our performance to be clearly linked to national priorities.

The 2012/13 Local Account is published on the Council's website [http://www.haringey.gov.uk/index/social\\_care\\_and\\_health/social\\_care\\_policy\\_and\\_practice/adult\\_social\\_care\\_local\\_account.htm](http://www.haringey.gov.uk/index/social_care_and_health/social_care_policy_and_practice/adult_social_care_local_account.htm) so that it is accessible to local residents. A summary and easy read version can also be found on the website. If a paper copy is required, this may be printed from the website.

We received minimal feedback on our previous Local Accounts, however we have reviewed some of the Local Accounts produced for other Councils, to establish best practice and what we think would work well in our borough. Accordingly we have decided to make some minor changes to the 2012/13 Local Account and circulation thereof, for example:

- a) We have sought to include more pictures of residents;
- b) We have made the section titles more appropriate for the subject, so readers have a better idea of what each section entails, and
- c) We will be circulating the link to access the Local Account on our website to our partners and staff.



**Haringey Council**

To ensure that the Local Account is useful for local residents, we have again included our contact details to receive feedback for next year's account. This approach has been adopted by some other councils.

#### **5. Comments of the Chief Financial Officer and Financial Implications**

There are no specific financial implications included in this report. It is expected that any costs associated with printing the report from the Council's website will be contained within existing budgets. The financial aspects of the work undertaken by Adult and Housing Services are monitored by the regular financial and performance management framework of the Council.

#### **6. Head of Legal Services and Legal Implications**

There are no legal implications to this report.

#### **7. Equalities and Community Cohesion Comments**

In keeping with Haringey Council's 'One Borough, One Future' vision, we are committed to providing all residents of the borough with high quality services.

The Local Account celebrates services and initiatives that have embraced diversity and helped residents to access social care services.

Adult and Community Services continues to gather information on the protected characteristics of residents assessed for receiving services.

#### **8. Head of Procurement Comments**

Not applicable.

#### **9. Policy Implications**

The 2012/2013 Local Account sets out the main policy implications for adult social care. We are increasing our links with health, community and voluntary organisations to find ways of developing more personalised and preventative services which meet people's changing care needs.

Joint working with health services is one of our key priorities. Key emerging issues for 2013/14 will include The Care and Support Bill.

#### **10. Use of Appendices**

Appendix 1: London Borough of Haringey Adult Social Care Local Account 2012/2013: Our key achievements in 2012/13



**Haringey** Council

11. Local Government (Access to Information) Act 1985

Not applicable.